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— Celebrating 20 Years —  
Connecting You to Community Services

# Older Americans and Eldercare

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National Association of Area Agencies on Aging (n4a)  
May 19, 2016

# OLDER AMERICANS MONTH



BLAZE A TRAIL: MAY 2016

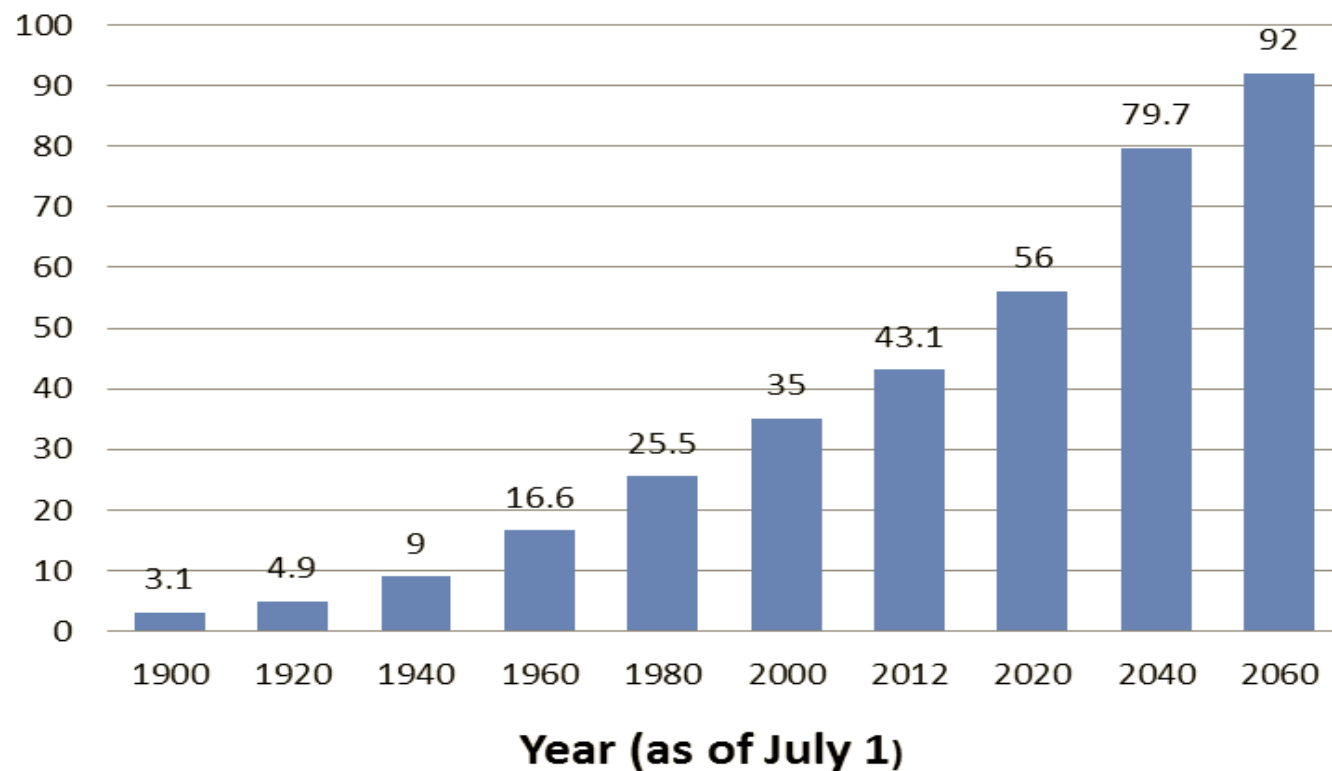


# **Area Agencies on Aging & Title VI Native American Aging Programs**

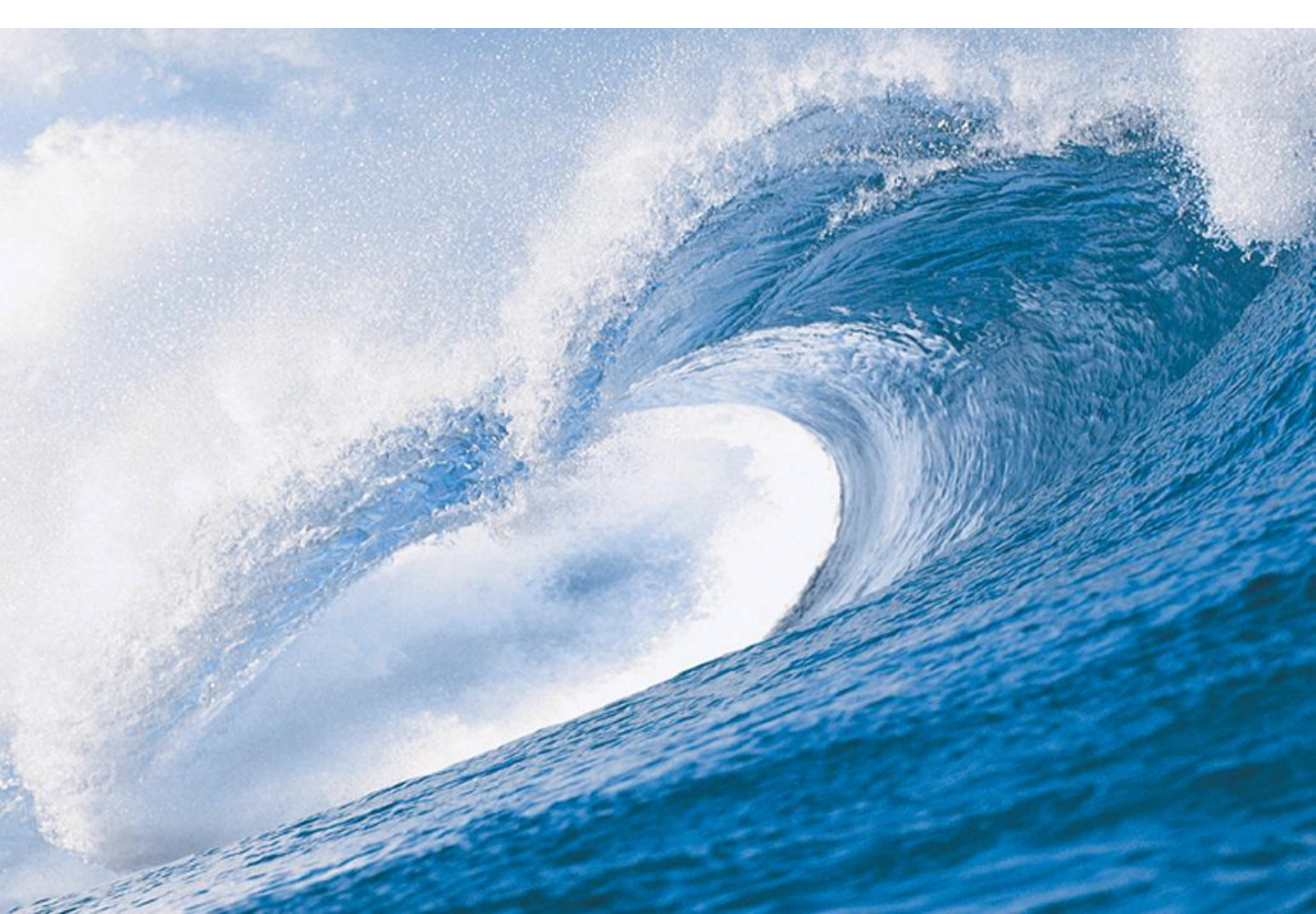


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**Figure 1: Number of Persons 65+,  
1900 to 2060 (numbers in millions)**





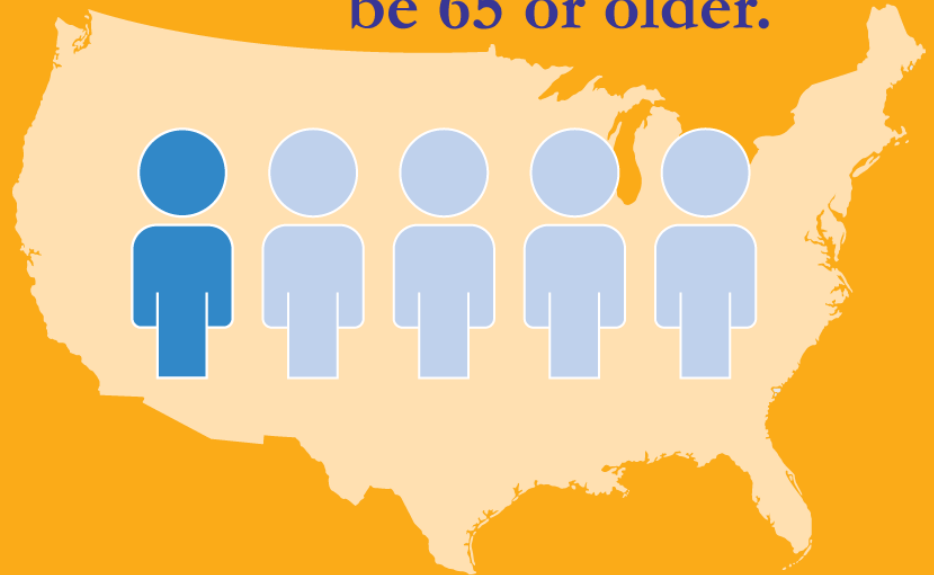


National Association of Area Agencies on Aging

# An Aging Nation

Over the next two decades, the proportion of the U.S. population over age 60 will dramatically increase as the baby boomers reach this milestone. By 2030, more than 70 million Americans will be 65 and older, twice the number in 2000.<sup>1</sup>

By 2030, **1 in 5** Americans will be 65 or older.



**2000: 1 in 10**

**2030: 1 in 5**

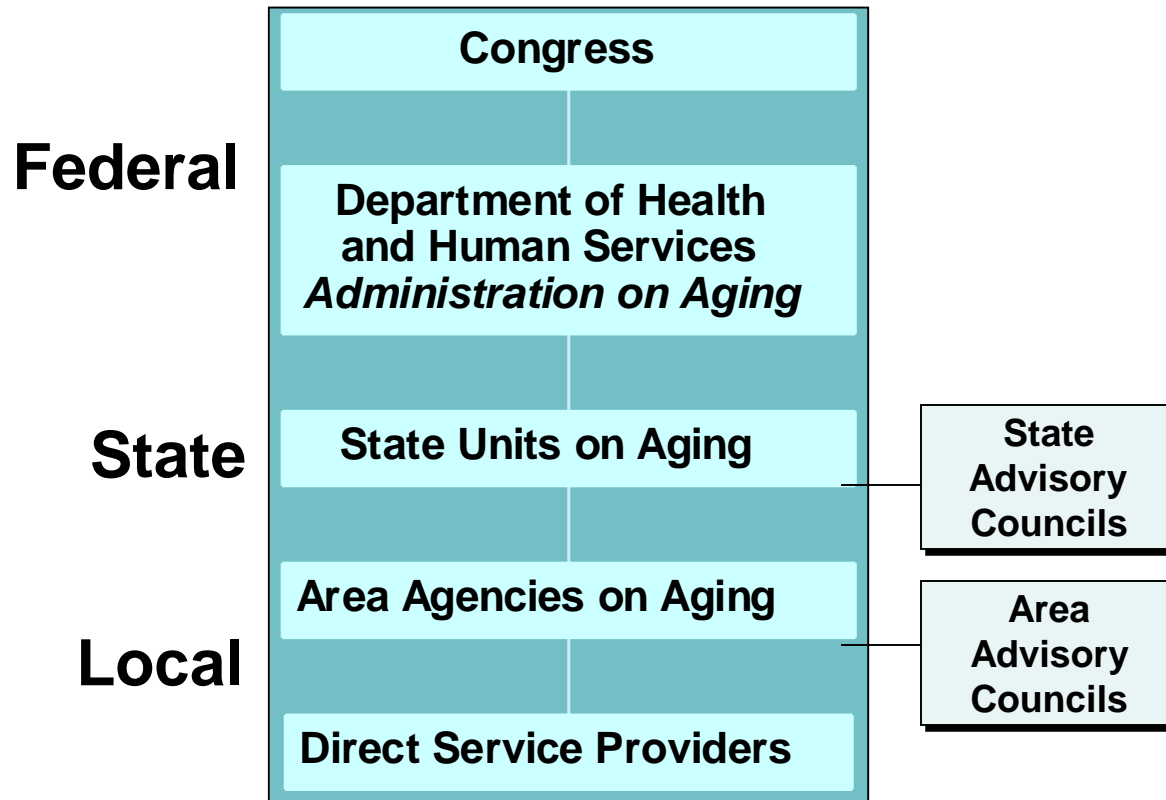




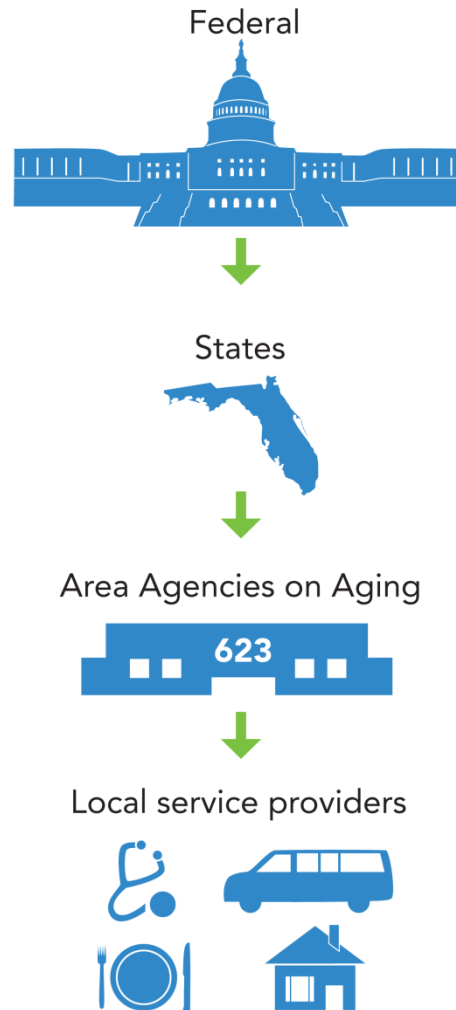
“One person caring about another represents life's greatest value.”-Jim Bohn



# The National Aging Network



# The National Aging Network



# The National Aging Service Network



**623 Area Agencies on Aging**

National Association of Area Agencies on Aging

# All AAAs Play A Key Role In...



# **Area Agencies on Aging: Your Gateway to Community Services**

- **Information and Referral/Options Counseling**
- **Nutritional Programs - Meals on Wheels**
- **Senior Centers**
- **Transportation Services**
- **Adult Day Care Services**
- **In home Supportive Services**
- **Care Management**
- **Legal Services**
- **Long Term Care Ombudsman Program**
- **Volunteer Programs**

***And More***

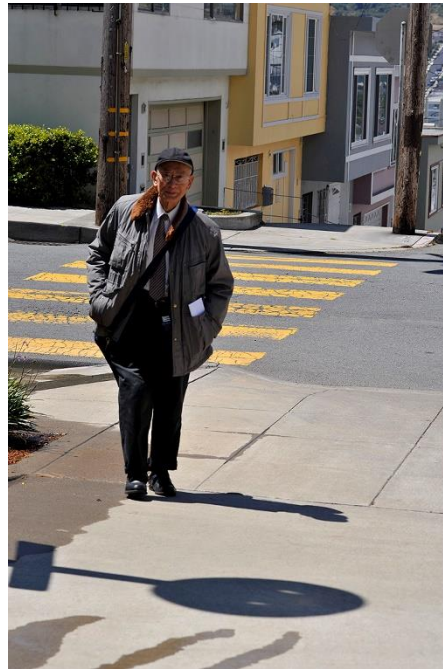


# Health and Wellness Programs

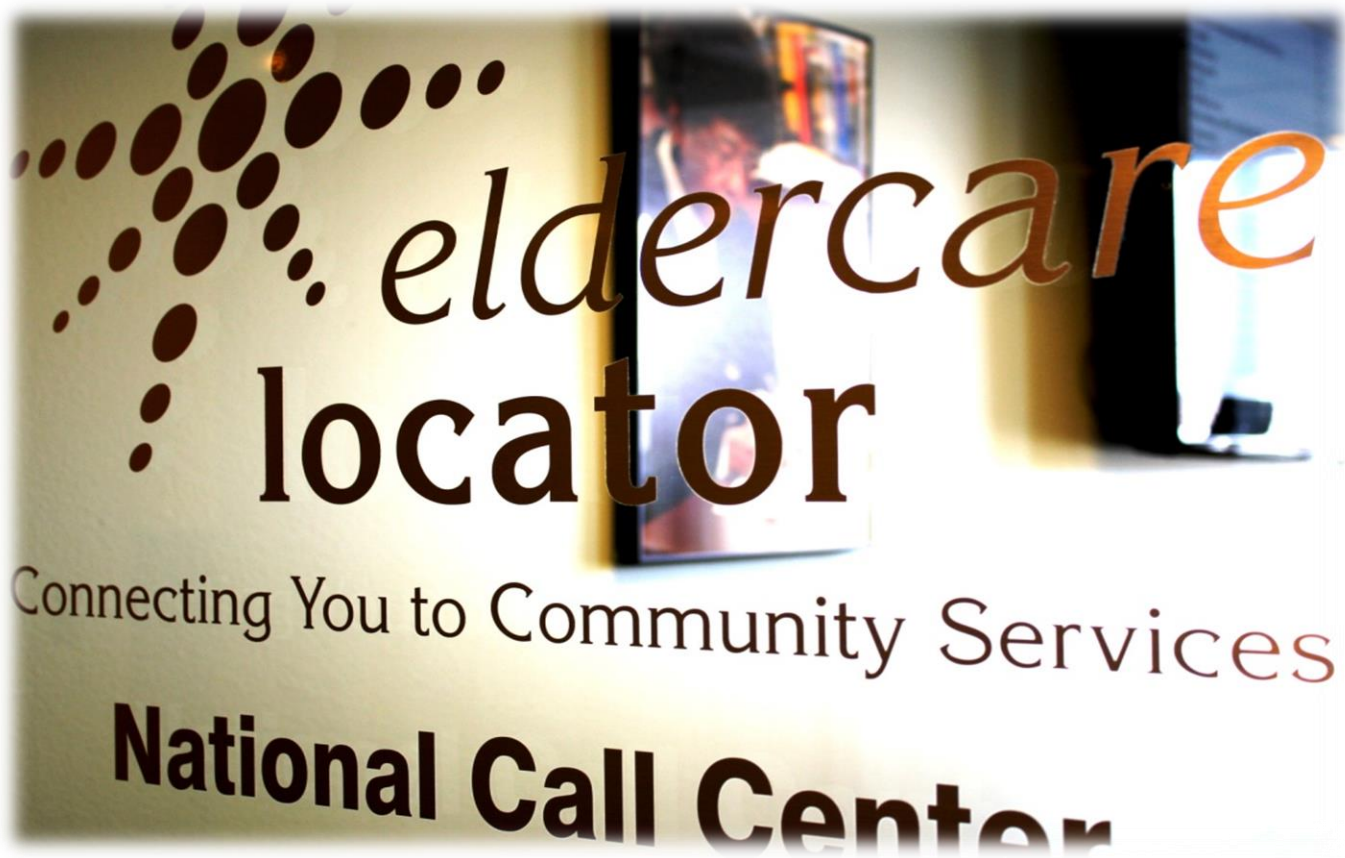




# Building Communities for All Ages



# The Eldercare Locator National Call Center



# The Eldercare Locator National Call Center

- 280,477 Calls
- Monday-Friday 9 a.m. – 8 p.m. *est*
- 3,553 Emails
- Chats 4,863



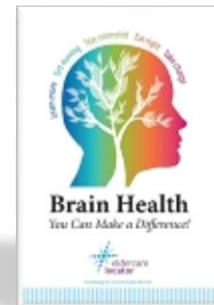
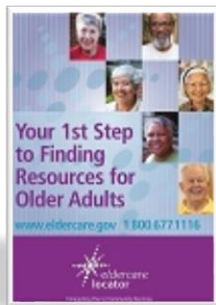


# Purpose of Call Top Reasons

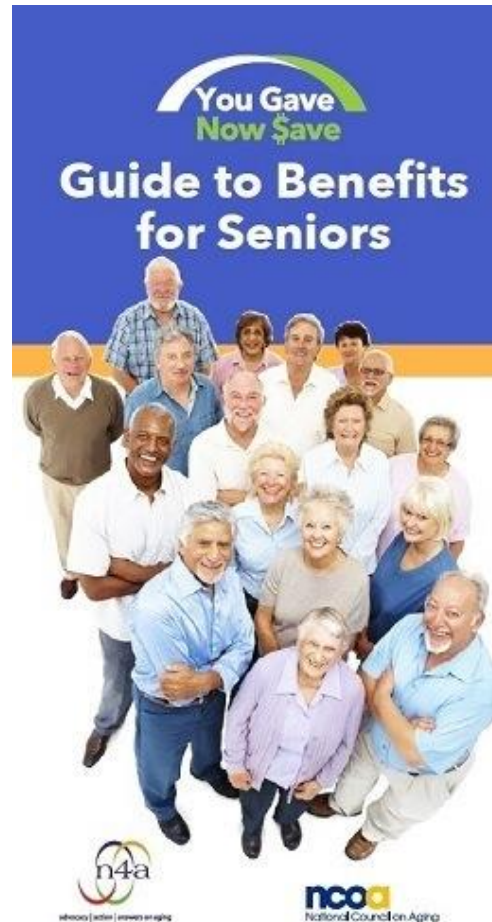
Top 5 Call Purpose	Total	%
<b>Transportation-</b> Callers requested information about Medical Appointment, General Transportation, and Older Driver Safety Education	32,981	12%
<b>Housing Options-</b> Callers requested information about Independent and Government Housing and Financial Assistance.	17,465	6%
<b>In-Home Services-</b> Callers requested information about Home/Chores, Personal Care and Medical Assistance.	14,626	5%
<b>Health Insurance-</b> Callers requested information about Supplemental Options, Claims/Bills and SHIP.	11,760	4%
<b>Social Security-</b> Callers requested information about Benefits, Change of personal information and Award Letters.	8,342	3%

# Eldercare Locator Resource Center Store

## Most Popular Brochures



# Helpful Resource Information





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